



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

September 29, 2025

25V649

J.S. (Jurassic) Park
Kia America, Inc.
111 Peters Canyon Road
Irvine, CA 92606-1790

Subject: Fire from HVAC Wiring Harness

Dear J.S. (Jurassic) Park:

This letter serves to acknowledge Kia America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
KIA/SORENTO/2021-2023

Mfr's Report Date: September 25, 2025

NHTSA Campaign Number: 25V649

Components:
ELECTRICAL SYSTEM:WIRING:FUSES AND CIRCUIT BREAKERS
VISIBILITY:DEFROSTER/DEFOGGER/HVAC SYSTEM:FAN/MOTOR

Potential Number of Units Affected: 39,536

Problem Description:
Kia America, Inc. (Kia) is recalling certain 2021-2023 Sorento vehicles. The heating, ventilation, and air conditioning (HVAC) blower motor wiring harness may be inadequate, which can result in a fire.

Consequence:
A fire increases the risk of injury.

Remedy:
Dealers will replace the wiring harness and blower motor resistor, free of charge. Interim notification letters, notifying owners of the safety risk, are expected to be mailed November 24, 2025. Additional letters will be sent once the final remedy is available, anticipated December. Owners may contact Kia

customer service at 800-333-4542. Kia's number for this recall is SC351. Vehicle Identification Numbers (VINs) involved in this recall will be searchable on NHTSA.gov beginning October 9, 2025.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Kia America, Inc.'s contact for this recall will be Emily Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement