



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 22, 2025

25V620

Corey Martin
Volvo Trucks North America
7900 National Service Rd
Greensboro, NC 27409

Subject: Defective Latch May Prevent Door from Opening

Dear Corey Martin:

This letter serves to acknowledge Volvo Trucks North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/NEW VN/2026

Mfr's Report Date: September 18, 2025

NHTSA Campaign Number: 25V620

Components:

LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Potential Number of Units Affected: 4,040

Problem Description:

Volvo Trucks North America (Volvo Trucks) is recalling certain 2026 New VN trucks. The door latch cable on the interior door handle may be incorrectly installed, preventing the door from opening.

Consequence:

A door that cannot be opened from the inside may trap occupants, increasing the risk of injury.

Remedy:

Dealers will replace the door latch cable and pivot clip, free of charge. Owner notification letters are expected to be mailed November 17, 2025. Owners may contact Volvo Trucks' customer service at 800-528-6586. Volvo Trucks' number for this recall is RVXX2508. Vehicle Identification Numbers (VINs) involved in this recall will be searchable on NHTSA.gov beginning September 25, 2025.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please ensure the following requirements are met:**Chronology Not Supplied**

As required by 49 CFR §573.6, amend the chronology to provide all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the number of deaths and/or injuries) with their dates of receipt. In the case of a noncompliance, provide the test results and other information used to determine the existence of the noncompliance, including the date of each test and observation that indicated that a noncompliance might or did exist. Submit this information through an amended Part 573 report through the recalls portal. If additional space is needed, please upload as a separate miscellaneous document.

AMENDED 573 REQUIRED.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Volvo Trucks North America's contact for this recall will be Debora Crews who may be reached by email at DEBORA.CREWS@DOT.GOV. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement