



U.S. Department of Transportation

**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 23, 2025

25V609

Anthony Washington  
Daimler Vans USA, LLC  
8490 Palmetto Commerce Pkwy  
Ladson, SC 29456

**Subject:** Improperly Reinforced Frame Members

Dear Anthony Washington:

This letter serves to acknowledge Daimler Vans USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MERCEDES-BENZ/SPRINTER 2500/2024  
MERCEDES-BENZ/SPRINTER 3500/2024

**Mfr's Report Date:** September 12, 2025

**NHTSA Campaign Number:** 25V609

**Components:**

STRUCTURE:FRAME AND MEMBERS

**Potential Number of Units Affected:** 4

**Problem Description:**

Daimler Vans USA, LLC (DVUSA) is recalling certain 2024 Mercedes-Benz Sprinter 2500 and Sprinter 3500 vehicles. The longitudinal frame members may not be reinforced properly.

**Consequence:**

Frame members with inadequate strength may reduce the vehicle's performance in a crash, increasing the risk of injury.

**Remedy:**

Dealers will inspect and repair the frame, as necessary, free of charge. Interim notification letters, notifying owners of the safety risk, are expected to be mailed November 7, 2025. A second notice will be sent once the final remedy is available. Owners may contact DVUSA customer service at 1-877-762-



8267. DVUSA's number for this recall is VVS3LAENGST. Vehicle Identification Numbers (VINs) involved in this recall will be searchable on NHTSA.gov beginning September 19, 2025.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please ensure the following requirements are met:**

**Planned Notification Begin and End Dates Not Supplied**

Provide the estimated date(s) for which your company will notify owners regarding this safety recall as required by (49 CFR 573.6 (c)(8)(ii), in an amended Part 573 Recall Report through the NHTSA Recalls Portal. If there are no owners involved in this recall, please indicate No Owners using the checkbox on an amended 573 report.

**AMENDED 573 REQUIRED.**

**Remedy Not Supplied**

Provide a description of the recall remedy as required by 49 CFR §573.6(8)(i), in an amended Part 573 Recall Report through the NHTSA Recalls Portal.

**AMENDED 573 REQUIRED.**

**Please be reminded of the following requirements:**

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Daimler Vans USA, LLC's contact for this recall will be Emily Smith who may be reached by email at [emily.c.smith@dot.gov](mailto:emily.c.smith@dot.gov). We look forward to working with you.



Sincerely,

*Alex Ansley*

Alex Ansley

Chief, Recall Management Division

Office of Defects Investigation

Enforcement