



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 17, 2025

25V599

Marie Claude Gagnon
Corp. Micro Bird, Inc.
3000 Girardin
Drummondville, Foreign State 001

Subject: Service Door May Disengage from Opening Mechanism

Dear Marie Claude Gagnon:

This letter serves to acknowledge Corp. Micro Bird, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MICRO BIRD/G5/2023-2025

Mfr's Report Date: September 11, 2025

NHTSA Campaign Number: 25V599

Components:

STRUCTURE:BODY:DOOR

Potential Number of Units Affected: 419

Problem Description:

Corp. Micro Bird, Inc. (Micro Bird) is recalling certain 2023-2025 G5 transit buses equipped with a power-assisted service door. The rod-eye rings attaching the front and rear door panels to the opening gear may delaminate, preventing the door from being controlled by the driver.

Consequence:

The door panel may remain in the open position or open unexpectedly, increasing the risk of passenger being injured falling out of the bus.

Remedy:

Dealers will inspect the service door mechanism for signs of rod-eye ring delamination and repair the mechanism as necessary, free of charge. Owner notification letters are expected to be mailed

November 3, 2025. Owners can contact Micro Bird Customer Service at 819-477-2012. Micro Bird's number for this recall is 25-114-UUS. 25-116-RUC.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Remedy Not Supplied

Provide a description of what the recall remedy repair will entail if delamination is evident as required by 49 CFR §573.6(8)(i), in an amended Part 573 Recall Report through the NHTSA Recalls Portal.

AMENDED 573 REQUIRED.

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Corp. Micro Bird, Inc.'s contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division



