



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 15, 2025

25V587

Chris Langlois  
Zero Motorcycles Inc.  
380 El Pueblo Rd.  
Scotts Valley, CA 95066

**Subject:** Loss of Drive Power

Dear Chris Langlois:

This letter serves to acknowledge Zero Motorcycles Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ZERO/DSR/X/2023-2024  
ZERO/DSRP/2024  
ZERO/DSR/2024  
ZERO/DS/2024

**Mfr's Report Date:** September 09, 2025

**NHTSA Campaign Number:** 25V587

**Components:**

**Potential Number of Units Affected:** 319

**Problem Description:**

Zero Motorcycles Inc. (Zero) is recalling certain 2023-2024 DSR/X, 2024 DS, DSR, and DSRP motorcycles. Improperly routed key switch signal wires may break, causing a loss of drive power.

**Consequence:**

A loss of drive power increases the risk of a crash.

**Remedy:**

The firmware will be updated by a dealer, or through an over-the-air (OTA) update, free of charge. Owner notification letters are expected to be mailed September 29, 2025. Owners may contact Zero customer service at 1-888-841-8085. Zero's number for this recall is SV-RCL-025-018.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please ensure the following requirements are met:****Involved Component Not Supplied**

Provide the part number, name and description of the component(s) involved in this recall as required by 49 USC § 30119 in an amended 573 in the "Involved Components" section through the NHTSA Recalls Portal.

**AMENDED 573 REQUIRED.**

**Please be reminded of the following requirements:**

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Zero Motorcycles Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at [SARAH.SHIVER@DOT.GOV](mailto:SARAH.SHIVER@DOT.GOV). We look forward to working with you.

Sincerely,

*Alex Ansley*

Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement