



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 08, 2025

25V569

Margo Rukashaza
PACCAR Incorporated
777 106th Ave NE
BELLEVUE, WA 98004

Subject: Instrument Panel Display Failure/FMVSS 101 & 121

Dear Margo Rukashaza:

This letter serves to acknowledge PACCAR Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KENWORTH/T880/2024-2026
KENWORTH/W990/2024-2026
KENWORTH/T680/2024-2026

Mfr's Report Date: September 02, 2025

NHTSA Campaign Number: 25V569

Components:

ELECTRICAL SYSTEM: INSTRUMENT CLUSTER/PANEL

Potential Number of Units Affected: 13,908

Problem Description:

PACCAR Incorporated (PACCAR) is recalling certain 2024-2026 Kenworth T680, T880, and W990 trucks. The 15-inch digital display may fail to display warning lights or vehicle speed. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) numbers 101, "Controls and Displays" and 121, "Air Brake Systems."

Consequence:

An instrument panel display that does not show critical information, such as warning lights or vehicle speed, increases the risk of a crash.

Remedy:



Dealers will update the vehicle display software, free of charge. The manufacturer has not yet provided a schedule for recall notification. Owners may contact Kenworth's customer service at 1-425-828-5888. PACCAR's number for this recall is 25PACG.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Dealer Notification Not Supplied / Dealer Notification Date Missing

Provide a copy of the recall notification issued to your dealers as required by 49 CFR §577.13. Any communications issued to your dealers must be submitted through the NHTSA Recalls Portal along with their issuance date. If you do not have a dealer network, please indicate No Dealers using the checkbox on an amended 573 report.

AMENDED 573 REQUIRED.

Planned Notification Begin and End Dates Not Supplied

Provide the estimated date(s) for which your company will notify owners regarding this safety recall as required by (49 CFR 573.6 (c)(8)(ii), in an amended Part 573 Recall Report through the NHTSA Recalls Portal. If there are no owners involved in this recall, please indicate No Owners using the checkbox on an amended 573 report.

AMENDED 573 REQUIRED.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

PACCAR Incorporated's contact for this recall will be Debora Crews who may be reached by email at DEBORA.CREWS@DOT.GOV. We look forward to working with you.



Sincerely,

Alex Ansley

Alex Ansley

Chief, Recall Management Division

Office of Defects Investigation

Enforcement