



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

August 20, 2025

25V507

Christian Barwig
Mitsubishi Motors North America, Inc.
6400 Katella Avenue
Cypress, CA 90630

Subject: Liftgate Gas Springs May Rupture

Dear Christian Barwig:

This letter serves to acknowledge Mitsubishi Motors North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MITSUBISHI/OUTLANDER PHEV/2018-2022
MITSUBISHI/OUTLANDER/2014-2020

Mfr's Report Date: August 07, 2025

NHTSA Campaign Number: 25V507

Components:

STRUCTURE:BODY:HATCHBACK/LIFTGATE:SUPPORT DEVICE/STRUT

Potential Number of Units Affected: 91,697

Problem Description:

Mitsubishi Motors North America, Inc. (MMNA) is recalling certain 2018-2022 Outlander PHEV and 2014-2020 Outlander vehicles sold and/or currently registered in Alaska, Connecticut, Delaware, District of Columbia, Illinois, Indiana, Iowa, Kansas, Kentucky, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, North Dakota, Nebraska, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, South Dakota, Utah, Vermont, West Virginia, and Wisconsin.

The liftgate gas spring cylinders may corrode and lose pressure, which can result in a gas spring cylinder rupture or the liftgate falling unexpectedly.

Consequence:

A gas spring cylinder rupture or a liftgate falling unexpectedly can increase the risk of injury.



Remedy:

MMNA will replace the left and right liftgate gas springs, free of charge. Owner notification letters are scheduled to be mailed October 6, 2025. Owners may contact MMNA customer service at 1-888-648-7820. MMNA's number for this recall is SR-25-002

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Mitsubishi Motors North America, Inc.'s contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement