



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 12, 2025

25V504

Tim Wheeler
FONTAINE MODIFICATION CO.
8810 Old Dowd Road
Charlotte, NC 28214

Subject: Intermediate Steering Shaft Welds May Fail

Dear Tim Wheeler:

This letter serves to acknowledge FONTAINE MODIFICATION CO.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FREIGHTLINER/BUSINESS CLASS M2/2022-2024

Mfr's Report Date: August 06, 2025

NHTSA Campaign Number: 25V504

Components:

STEERING

Potential Number of Units Affected: 176

Problem Description:

Fontaine Modification Company (Fontaine Modification) is recalling certain 2022-2024 Freightliner Business Class M2 vehicles. Welds may crack and fail, allowing the Intermediate steering shaft assembly to detach from the steering column.

Consequence:

A steering shaft that detaches can result in a loss of steering, increasing the risk of a crash.

Remedy:

Fontaine Modification will replace the intermediate steering shaft, free of charge. Owner notification letters are expected to be mailed August 2025. Owners may contact Fontaine Modification customer service at 1-800-366-8246.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please ensure the following requirements are met:**Chronology Not Supplied**

As required by 49 CFR §573.6, provide an amended chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the number of deaths and/or injuries) with their dates of receipt. Submit this information through an amended Part 573 report through the recalls portal.

AMENDED 573 REQUIRED.

We have received your proposed owner notification letter and it is approved for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

FONTAINE MODIFICATION CO.'s contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement