

# U.S. Department of Transportation

# National Highway Traffic Safety Administration

1200 New Jersey Avenue SE Washington, DC 20590

July 31, 2025

25V495

Gerard Hones Mack Trucks, Inc. 7900 National Service Road Greensboro, NC 27409

Subject: Reduced Brake Function/FMVSS 121

Dear Gerard Hones:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

# Makes/Models/Model Years:

MACK/GRANITE (GR)/2026

Mfr's Report Date: July 29, 2025

NHTSA Campaign Number: 25V495

Components:

SERVICE BRAKES, AIR:DRUM

Potential Number of Units Affected: 36

# **Problem Description:**

Mack Trucks, Inc. (Mack) is recalling certain 2026 Mack GR trucks. The brake drum and steer axle combination are incompatible, which may cause a loss of brake function. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 121, "Air Brake Systems."

# Consequence:

Reduced brake function can extend the distance required to stop, increasing the risk of a crash.

#### Remedv:

Dealers will replace the steer axle brake drums, free of charge. Owner notification letters are expected to be mailed September 19, 2025. Owners may contact Mack's customer service at 1-800-866-1177. Mack's number for this recall is SC0482.



# Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

# Please ensure the following requirements are met:

# Description of Defect/Noncompliance Not Supplied

Provide a description of the defect, including both a brief summary and a detailed description of the nature and physical location (if applicable) of the defect or noncompliance, as required by 49 CFR 573.6 (c)(5), in an amended Part 573 Recall Report through the NHTSA Recalls Portal.

# AMENDED 573 REQUIRED.

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Mack Trucks, Inc.'s contact for this recall will be Debora Crews who may be reached by email at DEBORA.CREWS@DOT.GOV. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

