



U.S. Department of Transportation

**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 21, 2025

25V469

Stephane Beauregard  
Volvo Bus Corporation  
35 Bd Gagnon  
Sainte-Claire, Foreign State 020

**Subject:** Automatic Fire Suppression System May Short Circuit

Dear Stephane Beauregard:

This letter serves to acknowledge Volvo Bus Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

VOLVO BUS/9700/2023-2025

**Mfr's Report Date:** July 16, 2025

**NHTSA Campaign Number:** 25V469

**Components:**

EQUIPMENT:EMERGENCY:FIRE SUPPRESSION

**Potential Number of Units Affected:** 165

**Problem Description:**

Volvo Bus Corporation (Volvo Bus) is recalling certain 2023-2025 Volvo 9700 buses. Metallic debris within the electrical connectors of the Automatic Fire Suppression System (AFSS) may cause a short circuit, resulting in a false warning to the driver, an engine shutdown, and the release of chemical fire extinguishing agent in the engine compartment.

**Consequence:**

An unexpected engine shutdown increases the risk of a crash. Additionally, a disabled coach bus may require an evacuation procedure in an uncontrolled traffic situation, increasing the risk of injury to passengers.

**Remedy:**

Prevost will inspect and remove any metallic debris from the AFSS connectors, if necessary, free of charge. Owner notification letters are expected to be mailed September 3, 2025. Owners may contact Prevost's customer service at 1-866-870-2046. Prevost's number for this recall is SR25-85.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Volvo Bus Corporation's contact for this recall will be Debora Crews who may be reached by email at [DEBORA.CREWS@DOT.GOV](mailto:DEBORA.CREWS@DOT.GOV). We look forward to working with you.

Sincerely,

*Alex Ansley*

Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement