



U.S. Department of Transportation

**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 17, 2025

25V461

Stephane Beauregard  
Prevost Car (US) Inc.  
35 Bd Gagnon  
Sainte-Claire, Foreign State 020

**Subject:** Incorrect Entrance Door Windows Glaze Material/FMVSS 205

Dear Stephane Beauregard:

This letter serves to acknowledge Prevost Car (US) Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

PREVOST/X3-45 COMMUTER/2018-2019

**Mfr's Report Date:** July 09, 2025

**NHTSA Campaign Number:** 25V461

**Components:**

STRUCTURE:BODY:DOOR

VISIBILITY:GLASS, SIDE/REAR

**Potential Number of Units Affected:** 35

**Problem Description:**

Prevost Car (US) Inc. (Prevost) is recalling certain 2018-2019 X3-45 Commuter vehicles not equipped with optional perimeter lighting. The entrance door window glazing material is incorrect. As such, these vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number 205, "Glazing Materials."

**Consequence:**

The incorrect window glazing material may reduce the driver's visibility, increasing the risk of a crash.

**Remedy:**

Prevost will replace the entrance door windows, free of charge. Owner notification letters are expected to be mailed August 22, 2025. Owners may contact Prevost's customer service at 1-866-870-2046.



Prevost's number for this recall is SR25-22.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please be reminded of the following requirements:**

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Prevost Car (US) Inc.'s contact for this recall will be Hensly Guerra who may be reached by email at [hensly.guerra1@dot.gov](mailto:hensly.guerra1@dot.gov). We look forward to working with you.

Sincerely,

*Alex Ansley*

Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement