



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 11, 2025

25V459

Chris Langlois
Zero Motorcycles Inc.
380 El Pueblo Rd.
Scotts Valley, CA 95066

Subject: Damaged Brake Hose May Leak

Dear Chris Langlois:

This letter serves to acknowledge Zero Motorcycles Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ZERO/DSRP/2024
ZERO/DSR/X/2024
ZERO/DSR/2024
ZERO/DS/2024

Mfr's Report Date: July 08, 2025

NHTSA Campaign Number: 25V459

Components:

SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:HOSES, LINES/PIPING, AND FITTINGS

Potential Number of Units Affected: 44

Problem Description:

Zero Motorcycles Inc. (Zero) is recalling certain 2024 DSR/X, DS, DSR, and DSRP motorcycles. The front brake hose may be twisted and become damaged, which can cause a brake fluid leak and a loss of brake pressure.

Consequence:

A loss of brake pressure will reduce braking ability, increasing the risk of a crash.

Remedy:



Dealers will inspect and replace the hose as necessary, free of charge. Owner notification letters are expected to be mailed July 28, 2025. Owners may contact Zero customer service at 1-888-841-8085. Zero's number for this recall is SV-RCL-025-017

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Zero Motorcycles Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at SARAH.SHIVER@DOT.GOV. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement