



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 30, 2025

25V417

Raul Hernandez
Bowlus Road Chief LLC
1910 Eastman Ave
Oxnard, CA 93030

Subject: Hitch Bolt Maintenance Instructions Missing from Owners Manual

Dear Raul Hernandez:

This letter serves to acknowledge Bowlus Road Chief LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BOWLUS/ENDLESS HIGHWAYS/2022-2023, 2025
BOWLUS/TERRA FIRMA/2024
BOWLUS/VOLTERRA/2024-2025
BOWLUS/RIVET/2025

Mfr's Report Date: June 18, 2025

NHTSA Campaign Number: 25V417

Components:

EQUIPMENT:OTHER:OWNERS/SERVICE/OTHER MANUAL

Potential Number of Units Affected: 57

Problem Description:

Bowlus Road Chief LLC (Bowlus) is recalling certain 2022-2023, 2025 Endless Highways, 2024-2025 Volterra, 2024 Terra Firma, and 2025 Rivet trailers equipped with an elongated hitch. The owners manual does not include instructions to retighten the two hitch bolts in the maintenance schedule.

Consequence:

Without regular tightening, the hitch bolts can loosen, allowing the top and bottom of the hitch to separate from each other, which could create a hazard and increase the risk of a crash.

Remedy:



Bowlus will provide a supplement to the owners manual. Dealers will inspect, replace, and tighten the hitch bolts, as necessary. All repairs will be performed free of charge. The manufacturer has not yet provided a schedule for recall notification. Owners may contact Bowlus' customer service at service@bowlus.com.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Risk Identification Not Supplied

Identify and describe the risk to motor vehicle safety related to the defect or noncompliance as required by 49 CFR 573.6 (c)(5). All filings should state an increased risk of either a crash, injury, or fire, and should be provided in an amended Part 573 Recall Report through the NHTSA Recalls Portal.

AMENDED 573 REQUIRED.

Planned Notification Begin and End Dates Not Supplied

Provide the estimated date(s) for which your company will notify owners regarding this safety recall as required by (49 CFR 573.6 (c)(8)(ii), in an amended Part 573 Recall Report through the NHTSA Recalls Portal. If there are no owners involved in this recall, please indicate No Owners using the checkbox on an amended 573 report.

AMENDED 573 REQUIRED.

Dealer Notification Not Supplied / Dealer Notification Date Missing

Provide a copy of the recall notification issued to your dealers as required by 49 CFR §577.13. Any communications issued to your dealers must be submitted through the NHTSA Recalls Portal along with their issuance date. If you do not have a dealer network, please indicate No Dealers using the checkbox on an amended 573 report.

AMENDED 573 REQUIRED.

Reimbursement Plan Not Supplied

Provide a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers, and dealers, in accordance with 49 CFR 573.13. Your company's plan may incorporate by reference a general reimbursement plan previously submitted to NHTSA, together with information specific to the individual recall. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (49 CFR 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the reimbursement section of an amended Part 573 Recall Report through the NHTSA Recalls Portal.

AMENDED 573 REQUIRED.

Percentage with Defect Not Supplied

Provide the percentage of products estimated to contain the defect or noncompliance as required by 49 CFR 573.6 (c)(4), in an amended Part 573 Recall Report through the NHTSA Recalls Portal. If less than .1%, amend your filing to state .1% and provide the actual calculated amount.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Bowlus Road Chief LLC's contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement