



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

June 26, 2025

25V415

Jim Moore
Porsche Cars North America, Inc.
One Porsche Drive
Atlanta, GA 30354

Subject: Loose Retaining Ring May Cause Dislodged Air Strut

Dear Jim Moore:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PORSCHE/PANAMERA E-HYBRID/2025
PORSCHE/TAYCAN/2025
PORSCHE/PANAMERA/2025

Mfr's Report Date: June 18, 2025

NHTSA Campaign Number: 25V415

Components:

SUSPENSION:FRONT:MACPHERSON STRUT

Potential Number of Units Affected: 284

Problem Description:

Porsche Cars North America, Inc. (Porsche) is recalling certain 2025 Panamera E-hybrid, Taycan, and Panamera vehicles. A retaining ring on top of the suspension strut may come loose, resulting in a dislodged strut and air loss from the strut spring.

Consequence:

An air suspension strut failure may cause a loss of vehicle handling and control, increasing the risk of a crash.

Remedy:

Dealers will inspect the retaining ring and reinstall it as necessary, free of charge. Owner notification letters notifying owners of the safety risk are expected to be mailed August 15, 2025. Second letters will be sent once the remedy is available. Owners may contact Porsche's customer service at 1-800-767-7243. Porsche's number for this recall is ASA6.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Chronology Not Supplied

As required by 49 CFR §573.6, amend the chronology to provide all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the number of deaths and/or injuries) with their dates of receipt. Also, please explain if this recall relates to recall 22V921. Submit this information through an amended Part 573 report through the recalls portal. If additional space is needed, please upload as a separate miscellaneous document.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Porsche Cars North America, Inc.'s contact for this recall will be Dusty Gardner who may be reached by email at dusty.gardner@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement