



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 30, 2025

25V405

Wesley Chestnut
Shyft Group
41280 Bridge Street
Novi, MI 48375

Subject: 360-Camera Monitor May Not Display

Dear Wesley Chestnut:

This letter serves to acknowledge Shyft Group's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

UTILIMASTER/AEROMASTER/2024-2025

Mfr's Report Date: June 16, 2025

NHTSA Campaign Number: 25V405

Components:

BACK OVER PREVENTION: SENSING SYSTEM: CAMERA
FORWARD COLLISION AVOIDANCE: SENSING SYSTEM: CAMERA

Potential Number of Units Affected: 871

Problem Description:

Shyft Group (Shyft) is recalling certain 2024-2025 Utilimaster Aeromaster vehicles. The monitor in the 360-degree camera system may not display the correct image at start up.

Consequence:

A monitor failing to display the correct image reduces the driver's view, increasing the risk of a crash.

Remedy:

The remedy is currently under development. The manufacturer has not yet provided a schedule for recall notification. Owners may contact Shyft customer service at 1-800-237-7806. Shyft's number for this recall is 25-16.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please ensure the following requirements are met:**Remedy Not Supplied**

Provide a description of the recall remedy as required by 49 CFR §573.6(8)(i), in an amended Part 573 Recall Report through the NHTSA Recalls Portal.

AMENDED 573 REQUIRED.

Planned Notification Begin and End Dates Not Supplied

Provide the estimated date(s) for which your company will notify owners regarding this safety recall as required by (49 CFR 573.6 (c)(8)(ii), in an amended Part 573 Recall Report through the NHTSA Recalls Portal. If there are no owners involved in this recall, please indicate No Owners using the checkbox on an amended 573 report.

AMENDED 573 REQUIRED.

Chronology Not Supplied

As required by 49 CFR §573.6, provide an amended chronology providing a summary of all warranty claims, field or service reports, and other information (such as the number of deaths and/or injuries) with their dates of receipt.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close

of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Shyft Group's contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement