



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

June 17, 2025

25V401

Tom Single
Ford Motor Company
330 Town Center Drive
Suite 500
Dearborn, MI 48126

Subject: Sudden Loss of Brake Function

Dear Tom Single:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/F-550 SD/2025
FORD/F-350 SD/2025
FORD/F-250 SD/2025
FORD/F-450 SD/2025

Mfr's Report Date: June 13, 2025

NHTSA Campaign Number: 25V401

Components:

SERVICE BRAKES, HYDRAULIC:PEDALS AND LINKAGES

Potential Number of Units Affected: 2,345

Problem Description:

Ford Motor Company (Ford) is recalling certain 2025 F-550 SD, F-450 SD, F-350 SD, and F-250 SD vehicles. The brake booster pushrod retaining spring may not have been installed, which can allow the pushrod to disconnect from the brake pedal and cause a sudden loss of brake function. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) numbers 135, "Light Vehicle Brake Systems" and 105, "Hydraulic and electric brake systems."

Consequence:

A sudden loss of brake function increases the risk of a crash.



Remedy:

Owners are advised not to drive their vehicles until they have been repaired. Dealers will inspect and repair the brake pedal assembly as necessary, free of charge. Owner notification letters are expected to be mailed June 18, 2025. Owners may contact Ford Customer Service at 1-866-436-7332. Ford's number for this recall is 25C26.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

We have received Ford's proposed owner notification letter and it is approved for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Ford Motor Company's contact for this recall will be Dusty Gardner who may be reached by email at dusty.gardner@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement