



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 24, 2025

25V400

Joshua Chard
Altec Industries, Inc.
210 Inverness Center Drive
Birmingham, AL 35242

Subject: Voltage Spikes from Power Distribution Module

Dear Joshua Chard:

This letter serves to acknowledge Altec Industries, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ALTEC/SERVICE BODY/2018-2025
ALTEC/TA CLASS/2020
ALTEC/L SERIES AERIAL DEVICE/2019
ALTEC/LS SERIES/2018-2025
ALTEC/AT SERIES/2018-2025

Mfr's Report Date: June 16, 2025

NHTSA Campaign Number: 25V400

Components:

ELECTRICAL SYSTEM:WIRING:POWER DISTRIBUTION MODULE/IPDM

Potential Number of Units Affected: 965

Problem Description:

Altec Industries, Inc. (Altec) is recalling certain 2020 TA Series, 2019 L Series Aerial Device, 2018-2025 Service Body, LS Series, and AT Series trucks. The Power Distribution Module (PDM 10) circuit may experience a voltage spike, which can damage the Transfer Case Control Module (TCCM) and disrupt chassis functions, including the PTO switch, rearview mirror, or rearview camera.

Consequence:

A damaged TCCM and disrupted chassis functions can result in a loss of handling and control or brake performance, increasing the risk of a crash.



Remedy:

Altec will install a diode to the ignition hot circuit, free of charge. Owner notification letters are expected to be mailed August 8, 2025. Owners may contact Altec customer service at 1-877-462-5832. Altec's number for this recall is CSN-3229.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Altec Industries, Inc.'s contact for this recall will be Dusty Gardner who may be reached by email at dusty.gardner@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement