



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 12, 2025

25V384

Denny Holmes
Keystone RV Company
2425 Davis Dr
Goshen, IN 46526

Subject: Rear Gate Pins Missing From Leg Support Bracket

Dear Denny Holmes:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KEYSTONE/CARBON/2025
KEYSTONE/FUZION/2025
KEYSTONE/RAPTOR/2025

Mfr's Report Date: June 12, 2025

NHTSA Campaign Number: 25V384

Components:

LATCHES/LOCKS/LINKAGES
STRUCTURE:BODY:STEP/LADDER

Potential Number of Units Affected: 491

Problem Description:

Keystone RV Company (Keystone) is recalling certain 2025 Carbon, Fuzion, and Raptor toy hauler recreational trailers. The rear gate pins and/or leg support bracket may be missing, allowing the gate to shift during operation.

Consequence:

A rear gate that shifts or patio stairs that becomes unstable increase the risk of injury.

Remedy:



Dealers will install the gate pins and/or leg support brackets, free of charge. Notification schedule has not been provided yet. Owners may contact Keystone customer service at 1-866-425-4369. Keystone's number for this recall is 25-470.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Dealer Notification Not Supplied / Dealer Notification Date Missing

Provide a copy of the recall notification issued to your dealers as required by 49 CFR §577.13. Any communications issued to your dealers must be submitted through the NHTSA Recalls Portal along with their issuance date. If you do not have a dealer network, please indicate No Dealers using the checkbox on an amended 573 report.

AMENDED 573 REQUIRED.

Planned Notification Begin and End Dates Not Supplied

Provide the estimated date(s) for which your company will notify owners regarding this safety recall as required by (49 CFR 573.6 (c)(8)(ii), in an amended Part 573 Recall Report through the NHTSA Recalls Portal. If there are no owners involved in this recall, please indicate No Owners using the checkbox on an amended 573 report.

AMENDED 573 REQUIRED.

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Keystone RV Company's contact for this recall will be Sarah Shiver who may be reached by email at SARAH.SHIVER@DOT.GOV. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement