



U.S. Department of Transportation

**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 17, 2025

25V381

Amie Joseph  
Braun Corporation  
631 W. 11th St.  
Winamac, IN 46996

**Subject:** Improperly Tightened Restraint Tie-Down Fasteners

Dear Amie Joseph:

This letter serves to acknowledge Braun Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

BRAUN/CHRYSLER PACIFICA/2021-2025  
BRAUN/CHRYSLER VOYAGER/2022-2025  
BRAUN/TOYOTA SIENNA HYBRID/2024-2025

**Mfr's Report Date:** June 09, 2025

**NHTSA Campaign Number:** 25V381

**Components:**

SEAT BELTS:CRITICAL FASTENERS

**Potential Number of Units Affected:** 1,580

**Problem Description:**

Braun Corporation (Braun) is recalling certain 2021-2025 Chrysler Pacifica, 2022-2025 Voyager, and 2024-2025 Toyota Sienna Hybrid vehicles. The occupant restraint tie-down puck fasteners may have been improperly tightened.

**Consequence:**

A restraint tie-down puck with loose fasteners may not properly restrain an occupant during a crash, increasing the risk of injury.

**Remedy:**

Dealers will inspect and tighten the fasteners, free of charge. Owner notification letters are expected to be mailed July 7, 2025. Owners may contact Braun customer service at 1-800-488-0359.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

We have received your proposed owner notification letter and it is approved for distribution.

**Please be reminded of the following requirements:**

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Braun Corporation's contact for this recall will be Hensly Guerra who may be reached by email at [hensly.guerra1@dot.gov](mailto:hensly.guerra1@dot.gov). We look forward to working with you.

Sincerely,

*Alex Ansley*

Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement