



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 09, 2025

25V377

Troy Niswonger
Starcraft RV
903 South Main Street
Middlebury, IN 46540

Subject: Incorrect Safety Chains May Fail

Dear Troy Niswonger:

This letter serves to acknowledge Starcraft RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

STARCRAFT/AUTUMN RIDGE/2025

Mfr's Report Date: June 05, 2025

NHTSA Campaign Number: 25V377

Components:

EQUIPMENT:RECREATIONAL VEHICLE/TRAILER

Potential Number of Units Affected: 45

Problem Description:

Starcraft RV (Starcraft) is recalling certain 2025 Autumn Ridge travel trailers. The installed safety chains are rated at 7,600 lbs. and the actual Gross Vehicle Weight Rating (GVWR) is 7,995 lbs. This can cause the chains to fail, allowing the trailer to separate from the tow vehicle.

Consequence:

Separation of the trailer and tow vehicle increases the risk of a crash.

Remedy:

Dealers will replace the safety chains, free of charge. Owner notification letters are expected to be mailed July 3, 2025. Owners may contact Starcraft customer service at 1-800-283-8267. Starcrafts number for this recall is 9902634.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Starcraft RV's contact for this recall will be Kristin Lepper who may be reached by email at KRISTIN.LEPPER@DOT.GOV. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement