



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 12, 2025

25V375

Mike Nixdorf
Harley-Davidson Motor Company
11800 W. Capitol Drive
Wauwatosa, WI 53222

Subject: Sudden Loss of Rear Tire Pressure

Dear Mike Nixdorf:

This letter serves to acknowledge Harley-Davidson Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HARLEY-DAVIDSON/FLDE/2018-2019
HARLEY-DAVIDSON/FLHCS/2018-2024
HARLEY-DAVIDSON/FLHC/2018-2021
HARLEY-DAVIDSON/FXLRS/2020-2024
HARLEY-DAVIDSON/FXLRST/2022-2024
HARLEY-DAVIDSON/FLHCS ANV/2018, 2023
HARLEY-DAVIDSON/FXRST/2022

Mfr's Report Date: June 04, 2025

NHTSA Campaign Number: 25V375

Components:

SUSPENSION:REAR:SHOCK ABSORBER

Potential Number of Units Affected: 82,117

Problem Description:

Harley-Davidson Motor Company (Harley-Davidson) is recalling certain 2018-2024 Softail motorcycles. The mounting tab on the rear shock pre-load adjuster may break, allowing the rear shock absorber adjuster to damage the rear tire, causing a loss of tire pressure.

Consequence:

A sudden loss of tire pressure increases the risk of a crash.



Remedy:

Dealers will install a new bracket, free of charge. Owner notification letters are expected to be mailed June 16, 2025. Owners may contact Harley-Davidson customer service at 1-800-258-2464. Harley-Davidson's number for this recall is 0188. Some of the vehicles included in this recall were previously repaired under recall 23V591, and will need to have the new remedy completed.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Harley-Davidson Motor Company's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement