



U.S. Department of Transportation

**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 05, 2025

25V368

Pierre-Luc Ouimet  
Nova Bus (US) Inc.  
1000 Industriel Blvd  
J7R 5A5  
St-Eustache, Qc 00000

**Subject:** Turn Signal Indicators May Remain Illuminated/FMVSS 108

Dear Pierre-Luc Ouimet:

This letter serves to acknowledge Nova Bus (US) Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

NOVA BUS/LFS/2022-2023

**Mfr's Report Date:** June 02, 2025

**NHTSA Campaign Number:** 25V368

**Components:**

EXTERIOR LIGHTING:TURN SIGNAL

**Potential Number of Units Affected:** 43

**Problem Description:**

Nova Bus (US) Inc. (Nova Bus) is recalling certain 2022-2023 LFS buses. A digital display firmware error may cause the instrument panel indicator lights to remain solidly illuminated even when the turn signal are off. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 108, "Lamps, Reflective Devices, and Associated Equipment."

**Consequence:**

A faulty indicator light, that cannot provide the driver with information about the status of the turn signals, increases the risk of a crash.

**Remedy:**

Nova Bus will update the digital display firmware, free of charge. Owner notification letters are expected to be mailed on August 1, 2025. Nova Bus's number for this recall is CR5732.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please ensure the following requirements are met:**

**Reimbursement Plan Not Supplied**

Provide a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers, and dealers, in accordance with 49 CFR 573.13. Your company's plan may incorporate by reference a general reimbursement plan previously submitted to NHTSA, together with information specific to the individual recall. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (49 CFR 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the reimbursement section of an amended Part 573 Recall Report through the NHTSA Recalls Portal.

**AMENDED 573 REQUIRED.**

**Please be reminded of the following requirements:**

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Nova Bus (US) Inc.'s contact for this recall will be Hensly Guerra who may be reached by email at [hensly.guerra1@dot.gov](mailto:hensly.guerra1@dot.gov). We look forward to working with you.

Sincerely,



*Alex Ansley*

Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement