



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

June 02, 2025

25V362

Mike Becker
Forest River Bus, LLC
2367 Century Drive
GOSHEN, IN 46528

Subject: Emergency Exit Door Lock May Malfunction/FMVSS 217

Dear Mike Becker:

This letter serves to acknowledge Forest River Bus, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FOREST RIVER BUS/COLLINS BUS/2025

Mfr's Report Date: May 30, 2025

NHTSA Campaign Number: 25V362

Components:

STRUCTURE:EMERGENCY:ESCAPE/EGRESS/EXIT:LATCHING/RELEASE SYSTEM

Potential Number of Units Affected: 41

Problem Description:

Forest River Bus, LLC (Forest River Bus) is recalling certain 2025 Collins Bus transit buses. The lock on the emergency exit door may fail to unlock. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 217, "Bus Emergency Exits and Window Retention and Release."

Consequence:

An emergency exit that remains locked can prevent or delay passengers from evacuating during an emergency, increasing the risk of injury.

Remedy:

Dealers will replace the barrel latch, free of charge. Owner notification letters are expected to be mailed July 2, 2025. Owners may contact Forest River customer service at 1-620-888-3361. Forest River Bus's



number for this recall is 551-1934.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Forest River Bus, LLC's contact for this recall will be Kristin Lepper who may be reached by email at KRISTIN.LEPPER@DOT.GOV. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement