



U.S. Department of Transportation

**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 05, 2025

25V360

Jason Dake  
Orange EV  
5710 NW 41st St., Ste. 300  
Riverside, MO 64150

**Subject:** Upper Steering Shaft Clamp Bolts May be Loose

Dear Jason Dake:

This letter serves to acknowledge Orange EV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ORANGE EV/T-SERIES ELECTRIC TRUCK/2022-2024  
ORANGE EV/E-TRIEVER/2023-2025  
ORANGE EV/HUSK-E/2023-2025

**Mfr's Report Date:** May 30, 2025

**NHTSA Campaign Number:** 25V360

**Components:**

STEERING:CRITICAL FASTENERS

**Potential Number of Units Affected:** 968

**Problem Description:**

Orange EV is recalling certain 2023-2025 HUSK-e, e-TRIEVER, and 2022-2024 T-Series trucks. The bolts securing the upper steering shaft clamp may have been improperly tightened.

**Consequence:**

The loose bolts can cause steering system components to separate, resulting in loss of steering control and increasing the risk of a crash.

**Remedy:**

Orange EV service will replace the upper steering shaft clamp bolts, free of charge. Owner notification letters are scheduled to be mailed July 29, 2025. Owners may contact Orange EV customer service at

1-866-688-5223.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please ensure the following requirements are met:**

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Orange EV's contact for this recall will be Sarah Shiver who may be reached by email at [SARAH.SHIVER@DOT.GOV](mailto:SARAH.SHIVER@DOT.GOV). We look forward to working with you.

Sincerely,

*Alex Ansley*

Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement