



U.S. Department of Transportation

**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 03, 2025

25V331

Oscar Ojeda  
Hyundai Translead  
8880 Rio San Diego Drive, Suite 600  
San Diego, CA 92108

**Subject:** Lift Gate May Fail

Dear Oscar Ojeda:

This letter serves to acknowledge Hyundai Translead's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HYUNDAI TRANSLEAD/DRY VAN TRAILER/2026

**Mfr's Report Date:** May 21, 2025

**NHTSA Campaign Number:** 25V331

**Components:**

STRUCTURE:BODY:HATCHBACK/LIFTGATE

**Potential Number of Units Affected:** 2

**Problem Description:**

Hyundai Translead is recalling certain 2026 Translead vehicles. The cylinder pin in the slide liftgate may be insufficiently lubricated, which can cause the pin to seize, resulting in lift gate failure.

**Consequence:**

A lift gate that fails during operation increases the risk of injury.

**Remedy:**

Owners are advised not to drive their vehicles until they have been repaired. Hyundai Translead will replace the lift gate cylinder pins, free of charge. Owner notification letters are expected to be mailed June 2025. Owners may contact Hyundai Translead customer service at 1-800-251-0871. Hyundai Translead's number for this recall is 25E-025.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please ensure the following requirements are met:****Risk Identification Not Supplied**

Identify and describe the risk to motor vehicle safety related to the defect or noncompliance as required by 49 CFR 573.6 (c)(5). All filings should state an increased risk of either a crash, injury, or fire, and should be provided in an amended Part 573 Recall Report through the NHTSA Recalls Portal.

**AMENDED 573 REQUIRED.**

We have received your proposed owner notification letter and it is approved for distribution.

**Please be reminded of the following requirements:**

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Hyundai Translead's contact for this recall will be Hensly Guerra who may be reached by email at [hensly.guerra1@dot.gov](mailto:hensly.guerra1@dot.gov). We look forward to working with you.

Sincerely,

*Alex Ansley*

Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement