



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 28, 2025

25V328

Jason Dake
Orange EV
5710 NW 41st St., Ste. 300
Riverside, MO 64150

Subject: Pintle Hook Blocks Backup Light/FMVSS 108

Dear Jason Dake:

This letter serves to acknowledge Orange EV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ORANGE EV/T-SERIES ELECTRIC TRUCK/2017-2023
ORANGE EV/E-TRIEVER/2023-2025
ORANGE EV/HUSK-E/2024

Mfr's Report Date: May 20, 2025

NHTSA Campaign Number: 25V328

Components:

EXTERIOR LIGHTING:BACK UP LIGHTS
TRAILER HITCHES

Potential Number of Units Affected: 301

Problem Description:

Orange EV is recalling certain 2024 HUSK-e, 2023-2025 e-TRIEVER, and 2017-2024 T-Series trucks. The pintle hook partially blocks the center of the backup lights. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, Reflective Devices, and Associated Equipment."

Consequence:

Obstructed backup lights can reduce the vehicle's visibility to pedestrians or other drivers, increasing the risk of a crash.

Remedy:

Orange EV service will replace the rear passenger taillight, free of charge. Owner notification letters are scheduled to be mailed June 30, 2025. Owners may contact Orange EV customer service at 1-866-688-5223.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Orange EV's contact for this recall will be Sarah Shiver who may be reached by email at SARAH.SHIVER@DOT.GOV. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement