



U.S. Department of Transportation
National Highway Traffic Safety
Administration

1200 New Jersey Avenue SE
Washington, DC 20590

May 29, 2025

25V325

Greg Gunther
Mercedes-Benz USA, LLC
13470 International Parkway
Jacksonville, FL 32218

Subject: Interior Camera and Mirror May Detach

Dear Greg Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES-BENZ/GLE 450E 4MATIC/2025
MERCEDES-BENZ/AMG GLE53 4MATIC/2025
MERCEDES-BENZ/AMG GLE53 4MATIC COUPE/2025
MERCEDES-BENZ/AMG GLE63 S 4MATIC COUPE/2025
MERCEDES-BENZ/GLE 450 4MATIC/2025
MERCEDES-BENZ/GLE 450 4MATIC COUPE/2025
MERCEDES-MAYBACH/GLS 600 4MATIC/2025
MERCEDES-BENZ/AMG GLS63 4MATIC/2025
MERCEDES-BENZ/GLS 450 4MATIC/2025
MERCEDES-BENZ/GLE 350 4MATIC/2024

Mfr's Report Date: May 16, 2025

NHTSA Campaign Number: 25V325

Components:

VISIBILITY:REARVIEW MIRRORS/DEVICES:INTERIOR

Potential Number of Units Affected: 26

Problem Description:

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2024 GLE 350 4MATIC, 2025 GLE 450e 4MATIC, GLE 450 4MATIC Coupe, GLE 450 4MATIC, GLS 450 4MATIC, Maybach GLS 600 4MATIC, AMG GLE 53 4MATIC, AMG GLE 53 4MATIC Coupe, AMG GLE 63 S 4MATIC Coupe, and AMG GLS 63



4MATIC vehicles. The multi-purpose camera and the rearview mirror may be insufficiently attached to the windshield and may detach.

Consequence:

A detached mirror can reduce visibility for the driver. A detached camera can cause a loss of certain driving assistance systems, such as Active Lane Keeping Assist and Active Brake Assist. Either of these situations can increase the risk of a crash.

Remedy:

Dealers will replace the windshield and reinstall the multi-purpose camera and rearview mirror, free of charge. Owner notification letters are expected to be mailed July 15, 2025. Owners may contact MBUSA customer service at 1-800-367-6372.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Mercedes-Benz USA, LLC's contact for this recall will be Dusty Gardner who may be reached by email at dusty.gardner@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

