



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 20, 2025

25V319

Jeffery Marsee
Isuzu Motors Limited
46401 Commerce Center Drive
Plymouth, MI 48170-2473

Subject: Loss of Drive Power

Dear Jeffery Marsee:

This letter serves to acknowledge Isuzu Motors Limited's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ISUZU/NRR EV/2025

Mfr's Report Date: May 16, 2025

NHTSA Campaign Number: 25V319

Components:

ELECTRICAL SYSTEM:PROPULSION SYSTEM:INVERTER

Potential Number of Units Affected: 73

Problem Description:

Isuzu Motors Limited (Isuzu) is recalling certain 2025 NRR-EV vehicles. A gap between the bus bar and connection terminal may cause the system to overheat and turn off the drive motor.

Consequence:

A loss of drive power increases the risk of a crash.

Remedy:

Dealers will replace the sub-junction box. Dealers will inspect and replace the harness and motor/inverter as necessary. All repairs will be performed free of charge. Owner notification letters are expected to be mailed July 8, 2025. Owners may contact Isuzu customer service at 1-866-441-9638. Isuzu's number for this recall is V2503.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Isuzu Motors Limited's contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement