



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

May 27, 2025

25V315

Tom Single
Ford Motor Company
330 Town Center Drive
Suite 500
Dearborn, MI 48126

Subject: Rearview Camera Image May Not Display

Dear Tom Single:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/F-150/2021-2024
FORD/EDGE/2021-2024
FORD/BRONCO/2021-2024
LINCOLN/NAUTILUS/2021-2023
FORD/MUSTANG MACH E/2021-2023
FORD/TRANSIT/2022-2025
FORD/EXPEDITION/2022-2024
LINCOLN/NAVIGATOR/2022-2024
LINCOLN/CORSAIR/2023-2024
FORD/ESCAPE/2023-2024
FORD/F-350 SD/2023-2024
FORD/F-250 SD/2023-2024
FORD/F-450 SD/2023-2024
FORD/F-550 SD/2023-2024
FORD/F-600 SD/2023-2024
FORD/MUSTANG/2024
FORD/RANGER/2024

Mfr's Report Date: May 09, 2025

NHTSA Campaign Number: 25V315

Components:

Potential Number of Units Affected: 1,075,299

Problem Description:

Ford Motor Company (Ford) is recalling certain 2021-2024 Bronco, F-150, 2021-2024 Edge, 2023-2024 Escape, F-250, F-350, F-450, F-550, F-600, 2022-2024 Expedition, 2022-2025 Transit, 2021-2023 Mach-E, 2024 Ranger, Mustang, 2021-2023 Lincoln Nautilus, 2022-2024 Navigator, and 2023-2024 Corsair vehicles. A software error may cause the rearview camera image to delay, freeze, or not display when the vehicle is in reverse.

Consequence:

A frozen or missing rearview camera image can reduce the driver's view behind the vehicle, increasing the risk of a crash.

Remedy:

The accessory protocol interface module (APIM) software will be updated by a dealer or through an over-the-air update, free of charge. Interim letters notifying owners of the safety risk are expected to be mailed June 16, 2025. A second letter will be sent once the remedy is available, anticipated for third quarter 2025. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 25S49.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

We have received your proposed owner notification letter and it is approved for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Ford Motor Company's contact for this recall will be Dusty Gardner who may be reached by email at dusty.gardner@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement