



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 6, 2025

Shaun Austin
Director Vehicle Safety Investigations
Hyundai Motor America
10550 Talbert Avenue
Fountain Valley, CA 92708

NEF-107ES
25V-291

Subject: Electric Oil Pump May Overheat and Cause Fire

Dear Shaun Austin:

This letter serves to acknowledge Hyundai Motor America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
HYUNDAI/PALISADE/2025

Mfr's Report Date: May 5, 2025

NHTSA Campaign Number: 25V-291

Components:
POWER TRAIN:AUTOMATIC TRANSMISSION:FLUID/LUBRICANT:PUMP

Potential Number of Units Affected: 620

Problem Description:

Hyundai Motor America (Hyundai) is recalling certain 2025 Hyundai Palisade vehicles. An insufficient seal on the controller for the electric oil pump may allow moisture to accumulate in the printed circuit board, which can cause an electrical short and result in a fire.

Consequence:

A fire while parked or driving can increase the risk of injury.

Remedy:

Owners are advised to park their vehicles outside and away from structures until the recall remedy is completed. Dealers will replace the electric oil pump controller, free of charge. Owner notification letters are expected to be mailed July 4, 2025. Owners may contact Hyundai customer service at 1-855-371-9460. Hyundai's number for this recall is 278.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171) or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Hyundai Motor America's contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement