



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 8, 2025

Mr. Stephane Beaugard
Manager Product Safety and Certification
Prevost Car (US) Inc.
35 Bd Gagnon
Sainte-Claire 020

NEF-107HG
25V-290

Subject: Improperly Tightened Front Lower Control Arms

Dear Mr. Beaugard:

This letter serves to acknowledge Prevost Car (US) Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PREVOST/X3-45 VIP ENTERTAINER/2025

Mfr's Report Date: May 5, 2025

NHTSA Campaign Number: 25V-290

Components:

SUSPENSION:FRONT:CONTROL ARM:LOWER ARM

Potential Number of Units Affected: 1

Problem Description:

Prevost Car (US) Inc. (Prevost) is recalling one 2025 X3-45 VIP Entertainer vehicle. The front lower control arm fasteners may have been improperly tightened, which can result in control arm separation.

Consequence:

A detached control arm can cause a loss of vehicle steering and control, increasing the risk of a crash.

Remedy:

The owner is advised not to drive their vehicle until it has been repaired. Prevost will inspect and tighten the fasteners as necessary, free of charge. An owner notification letter is expected to be mailed June 19, 2025. Owners may contact Prevost's customer service at 1-866-870-2046. Prevost's number for this recall is SR25-13.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 888-327-4236 (TTY 888-275-9171) or go to [nhtsa.gov](https://www.nhtsa.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Prevost Car (US) Inc.'s contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerral@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement