



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 5, 2025

Mr. Brad Smith
Grand Design RV, LLC
58573 Sunlit Blvd
Goshen, IN 46528

NEF-107KL
25V-281

Subject: Removable Steps May Detach While In Use

Dear Mr. Smith:

This letter serves to acknowledge Grand Design RV, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GRAND DESIGN/MOMENTUM/2024-2025

Mfr's Report Date: April 30, 2025

NHTSA Campaign Number: 25V-281

Components:

STRUCTURE:BODY:STEP/LADDER

Potential Number of Units Affected: 121

Problem Description:

Grand Design RV, LLC (Grand Design) is recalling certain 2024-2025 Momentum 320G, 325G, 344M, 250G, 351MS, 381MS, 392M, 395MS, 397THS, 398M, 399TH, 410TH, 414M, and 415G toy haulers, equipped with a removable step assembly. The clip-on bracket mounting bolts may come loose, allowing the steps to detach.

Consequence:

Steps that detach while in use increase the risk of injury.

Remedy:

Dealers will inspect the clip-on bracket and make repairs as necessary, free of charge. Owner notification letters are expected to be mailed May 22, 2025. Owners may contact Grand Design customer service at 1-574-825-9679. Grand Design's number for this recall is 910050.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.safercar.gov.

Please ensure the following requirements are met:

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Grand Design RV, LLC's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement