



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 29, 2025

Ms. Celeste Jackowiec
International Motors, LLC
535 Gingerwood Lane
Hendersonville, TN 37075

NEF-107HG
25V-276

Subject: Windshield Wipers May Fail

Dear Ms. Jackowiec:

This letter serves to acknowledge International Motors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

INTERNATIONAL/HV/2025-2026
INTERNATIONAL/HX/2025-2026
INTERNATIONAL/LT/2025-2026
INTERNATIONAL/MV/2025-2026
INTERNATIONAL/RH/2025-2026

Mfr's Report Date: April 24, 2025

NHTSA Campaign Number: 25V-276

Components:

VISIBILITY:WINDSHIELD WIPER/WASHER:LINKAGES

Potential Number of Units Affected: 14,786

Problem Description:

International Motors, LLC (International) is recalling certain 2025-2026 HV, HX, LT, MV, and RH vehicles. The linkage that connects the right-side wiper arm to the motor may separate, causing the wipers to fail.

Consequence:

Windshield wiper failure can reduce driver visibility, increasing the risk of a crash.

Remedy:

Dealers will replace the wiper module, free of charge. Owner notification letters are expected to be mailed June 23, 2025. Owners may contact International customer service at 1-800-448-7825. International's number for this recall is 25505.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 888-327-4236 (TTY 888-275-9171) or go to [nhtsa.gov](https://www.nhtsa.gov).



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

International Motors, LLC's contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement