



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 25, 2025

Mr. Wesley Chestnut
Shyft Group
41280 Bridge Street
Novi, MI 48375

NEF-107HG
25V-268

Subject: Improperly Tightened Seat Fasteners/FMVSS 207

Dear Mr. Chestnut:

This letter serves to acknowledge Shyft Group's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

UTILIMASTER/AEROMASTER/2022-2025

Mfr's Report Date: April 22, 2025

NHTSA Campaign Number: 25V-268

Components:

SEATS:CRITICAL FASTENERS

Potential Number of Units Affected: 163

Problem Description:

Shyft Group (Shyft) is recalling certain 2022-2025 Utilimaster Aeromaster Upfit vehicles. The suspension seat mounting fasteners may have been improperly tightened. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 207, "Seating Systems."

Consequence:

A seat with loose fasteners may not properly restrain an occupant during a crash, increasing the risk of injury.

Remedy:

Dealers will inspect and tightened or replace the fasteners as necessary, free of charge. Owner notification letters are expected to be mailed May 7, 2025. Owners may contact Shyft customer service at 1-800-237-7806. Shyft Group's number for this recall is 25-09.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 888-327-4236 (TTY 888-275-9171) or go to [nhtsa.gov](https://www.nhtsa.gov).

We have received Shyft's proposed owner notification letter and it is approved for distribution.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Shyft Group's contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement