



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 25, 2025

Mr. Troy Niswonger
Compliance Manager
Highland Ridge RV
903 South Main Street
Middlebury, IN 46540

NEF-107KL
25V-265

Subject: Incorrect GAWR and Tire Information/FMVSS 110

Dear Mr. Niswonger:

This letter serves to acknowledge Highland Ridge RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HIGHLAND RIDGE/GO PLAY/2025

Mfr's Report Date: April 21, 2025

NHTSA Campaign Number: 25V-265

Components:

EQUIPMENT:OTHER:LABELS

Potential Number of Units Affected: 24

Problem Description:

Highland Ridge RV (Highland Ridge) is recalling certain 2025 Highland Ridge GO Play travel trailers. The certification and tire information labels may have the incorrect Gross Axle Weight Rating (GAWR) and state the incorrect tire and rim size. As such, these vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number 110, "Tire Selection and Rims" and the requirements of 49 CFR Part 567, "Certification."

Consequence:

Incorrect weight and tire size information can result in an overloaded trailer, increasing the risk of a crash.

Remedy:

Jayco will mail owners new labels, free of charge. Owner notification letters are expected to be mailed May 23, 2025. Owners may contact Highland Ridge customer service at 1-800-283-8267. Highland Ridge's number for this recall is 9904628.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 888-327-4236 (TTY 888-275-9171) or go to [nhtsa.gov](https://www.nhtsa.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Highland Ridge RV's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement