

U.S. Department of Transportation

National Highway Traffic Safety Administration

April 16, 2025

Mr. Chris Sandvig Volkswagen Group of America, Inc. 3800 Hamlin Road Auburn Hills, MI 48326 1200 New Jersey Avenue SE Washington, DC 20590

NEF-107DG 25V-233

Subject: Incorrect Brake System Warning Light/FMVSS 135,101

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLKSWAGEN/ID. BUZZ/2025

Mfr's Report Date: April 10, 2025

NHTSA Campaign Number: 25V-233

Components:

ELECTRICAL SYSTEM: INSTRUMENT CLUSTER/PANEL

Potential Number of Units Affected: 5,637

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2025 ID. Buzz vehicles. The brake system warning light on the instrument panel display may be the incorrect symbol and color. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard numbers 135, "Light Vehicle Brake Systems" and 101, "Control and Displays."

Consequence:

An incorrectly displayed warning light can fail to alert the driver to critical safety information, increasing the risk of a crash.

Remedy:

Dealers will update the instrument panel software, free of charge. Owner notification letters are expected to be mailed June 6, 2025. Owners may contact Volkswagen customer service at 1-800-893-5298. Volkswagen's number for this recall is 90A2.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171) or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Volkswagen Group of America, Inc.'s contact for this recall will be Dusty Gardner who may be reached by email at dusty.gardner@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

