



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 11, 2025

Mr. Stephen Daniels  
WHITE RIVER MARINE GROUP LLC  
2500 E. Kearney  
Springfield, MO 65898

NEF-107HG  
25V-219

**Subject:** Winch Strap May Fail Allowing Boat to Detach

Dear Mr. Daniels:

This letter serves to acknowledge WHITE RIVER MARINE GROUP LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TRAILSTAR/TOPPER/2024-2025

**Mfr's Report Date:** April 8, 2025

**NHTSA Campaign Number:** 25V-219

**Components:**

EQUIPMENT:MECHANICAL:WINCH

**Potential Number of Units Affected:** 2,164

**Problem Description:**

White River Marine Group LLC (WRMG) is recalling certain 2024-2025 Tracker Marine Trailstar TRL and Topper boat trailers. The winch strap may fray after contacting the crossbar and break, allowing the boat to detach from the trailer.

**Consequence:**

A detached boat can become a road hazard, increasing the risk of a crash or injury.

**Remedy:**

Dealers will install a roller kit to reroute the winch strap, free of charge. Owner notification letters are expected to be mailed April 14, 2025. Owners may contact WRMG's customer service at 1-417-873-5900. WRMG's number for this recall is TS-0042.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171) or go to [www.safercar.gov](http://www.safercar.gov).

We have received Tracker's proposed owner notification letter and it is approved for distribution.

Please be reminded of the following requirements:


Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

WHITE RIVER MARINE GROUP LLC's contact for this recall will be Hensly Guerra who may be reached by email at [hensly.guerra1@dot.gov](mailto:hensly.guerra1@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement