



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 1, 2025

Michelle Jongkind  
Honda (American Honda Motor Co.)  
1919 Torrance Blvd  
Torrance, CA 90501

NEF-107DC  
25V-195

**Subject:** Loss of Drive Power from Oil Pump Failure

Dear Michelle Jongkind:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HONDA/ADV160/2024-2025

**Mfr's Report Date:** March 27, 2025

**NHTSA Campaign Number:** 25V-195

**Components:**

ENGINE AND ENGINE COOLING:ENGINE:OIL/LUBRICATION:PUMP

**Potential Number of Units Affected:** 3,316

**Problem Description:**

Honda (American Honda Motor Co.) is recalling certain 2024-2025 ADV160 scooters. The oil pump driven gear may fail, resulting in a loss of drive power.

**Consequence:**

Loss of drive power increases the risk of a crash or injury.

**Remedy:**

Dealers will replace the oil pump driven gear, free of charge. Owner notification letters are expected to be mailed May 26, 2025. Owners may contact Honda's customer service at 866-784-1870. Honda's number for this recall is KR9.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 888-327-4236 (TTY 888-275-9171) or go to [nhtsa.gov](https://www.nhtsa.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Honda (American Honda Motor Co.)'s contact for this recall will be Debora Crews who may be reached by email at [debora.crews@dot.gov](mailto:debora.crews@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement