



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 3, 2025

Mr. Tony Sappington  
Manager- Product Safety  
Oshkosh Corporation  
2307 Oregon Street  
PO Box 2566  
Oshkosh, WI 54903-2566

NEF-107JK  
25V-192

**Subject:** Windshield Wipers May Fail

Dear Mr. Sappington:

This letter serves to acknowledge Oshkosh Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

OSHKOSH/NGDV/2024-2025

**Mfr's Report Date:** March 28, 2025

**NHTSA Campaign Number:** 25V-192

**Components:**

VISIBILITY:WINDSHIELD WIPER/WASHER

**Potential Number of Units Affected:** 169

**Problem Description:**

Oshkosh Corporation (Oshkosh) is recalling certain 2024-2025 Defense ICE 2WD, ICE AWD, and BEV 2WD Next Generation delivery vehicles. The wiper arm nuts may be loose, causing the wipers to fail.

**Consequence:**

Windshield wiper failure can reduce driver visibility, increasing the risk of a crash.

**Remedy:**

Oshkosh will inspect and tighten the wiper arms as necessary, free of charge. The manufacturer has not yet provided a recall schedule. Owners may contact Oshkosh customer service at 1-888-686-7278. Oshkosh's number for this recall is NGDV\_TSB\_034.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Oshkosh Corporation's proposed draft owner notification letter and approved it for distribution.



**Please ensure the following requirements are met:**

Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. Please be reminded that all owners must be notified of the safety risk associated with this filing within 60 days of the 573 being submitted. If the remedy is not available at that time, mail the interim notice, following it with a second notice once the remedy becomes available. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If there are no owners involved in this recall, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Oshkosh Corporation's contact for this recall will be Hensly Guerra who may be reached by email at [hensly.guerra1@dot.gov](mailto:hensly.guerra1@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement