U.S. Department of Transportation
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE
Washington, DC 20590

March 27, 2025

Ms. Celeste Jackowiec
International Motors, LLC
535 Gingerwood Lane
Hendersonville, TN 37075

NEF-107HG
25V-178

Subject: Brake Caliper May Contact Suspension

Dear Ms. Jackowiec:

This letter serves to acknowledge International Motors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
INTERNATIONAL/HV/2024
INTERNATIONAL/MV/2020-2025
INTERNATIONAL/WORKSTAR/2019

Mfr's Report Date: March 21, 2025

NHTSA Campaign Number: 25V-178

Components:
SERVICE BRAKES, AIR:DISC:CALIPER

Potential Number of Units Affected: 153

Problem Description:
International Motors, LLC (International) is recalling certain 2024 HV, 2020-2025 MV, and 2019 Workstar 7400 trucks. The caliper may contact a suspension spring or axle U-bolt and prevent the outer brake pad from functioning.

Consequence:
A loss of outer brake pad function can extend the vehicle's stopping distance, increasing the risk of a crash.

Remedy:
Dealers will switch the left and right rear air disc brake calipers, replace the rear brake torque plates, and replace the brake pads, free of charge. Owner notification letters are expected to be mailed May 19, 2025. Owners may contact International customer service at 1-800-448-7825. International's number for this recall is 25501.

Notes:
Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 888-327-4236 (TTY 888-275-9171) or go to nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

International Motors, LLC's contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement