

U.S. Department of Transportation

National Highway Traffic Safety Administration

March 21, 2025

Mr. Tim Cochran General Motors, LLC 29427 Louis Chevrolet Road Warren, MI 48093 1200 New Jersey Avenue SE Washington, DC 20590

NEF-107DM 25V-175

Subject: Loss of Power Steering Assist

Dear Mr. Cochran:

This letter serves to acknowledge General Motors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CADILLAC/ATS/2017-2018 CADILLAC/CTS/2016-2018 CHEVROLET/CAMARO/2017-2018 CHEVROLET/CORVETTE/2017-2018

Mfr's Report Date: March 20, 2025

NHTSA Campaign Number: 25V-175

Components:

STEERING:ELECTRIC POWER ASSIST SYSTEM

Potential Number of Units Affected: 934

Problem Description:

General Motors LLC (GM) is recalling certain 2016-2018 Cadillac CTS, 2017-2018 Cadillac ATS, Chevrolet Camaro, and Chevrolet Corvette vehicles. The electric power steering (EPS) assist may fail.

Consequence:

A loss of power steering assist can require greater steering effort, especially at low speeds, increasing the risk of a crash.

Remedy:

Dealers will replace the power steering gear assembly, free of charge. Owner notification letters are expected to be mailed May 5, 2025. Owners may contact Cadilac customer service at 1-800-333-4223 or Chevrolet customer service at 1-800-222-1020. GM's number for this recall is N252497020.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 888-327-4236 (TTY 888-275-9171) or go to nhtsa.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

General Motors, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

