



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 11, 2025

Mr. Kevin McCaig  
Ineos Automotive Americas, LLC  
2020 Progress CT STE 100-112  
Raleigh, NC 27608

NEF-107DM  
25V-147

**Subject:** Door May Fail to Latch and Open Unexpectedly

Dear Mr. McCaig:

This letter serves to acknowledge Ineos Automotive Americas, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

INEOS/GRENADIER/2024

**Mfr's Report Date:** March 6, 2025

**NHTSA Campaign Number:** 25V-147

**Components:**

STRUCTURE:BODY:DOOR:HANDLE:EXTERIOR

**Potential Number of Units Affected:** 7,022

**Problem Description:**

Ineos Automotive Americas, LLC (Ineos) is recalling certain 2024 Grenadier vehicles. The door button mechanism may have been assembled without a sufficient application of grease, preventing the door from fully latching.

**Consequence:**

An unlatched door can open unexpectedly while the vehicle is in motion, increasing the risk of injury.

**Remedy:**

Ineos will replace the door button assemblies, free of charge. Owner notification letters are expected to be mailed March 31, 2025 through May 4, 2025. Owners may contact Ineos customer service at 1-833-494-4748.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 888-327-4236 (TTY 888-275-9171) or go to [nhtsa.gov](https://www.nhtsa.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Ineos Automotive Americas, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement