



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 28, 2025

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-107DG
25V-120

Subject: Gear Position Indicator Not Displayed/FMVSS 102

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/Q4 E-TRON/2022-2023
AUDI/Q4 SPORTBACK E-TRON/2022-2023
VOLKSWAGEN/ID.4/2021-2023

Mfr's Report Date: February 27, 2025

NHTSA Campaign Number: 25V-120

Components:

POWER TRAIN:AUTOMATIC TRANSMISSION:GEAR POSITION INDICATION (PRNDL)
SERVICE BRAKES, HYDRAULIC:ANTILOCK/TRACTION CONTROL/ELECTRONIC LIMITED
SLIP:CONTROL UNIT/MODULE

Potential Number of Units Affected: 60,490

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2021-2023 ID.4, 2022-2023 Audi Q4 e-Tron, and Q4 e-Tron Sportback vehicles. The instrument panel may not properly display the transmission gear lever indicator. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 102, "Transmission Shift Lever Sequence, Starter Interlock, and Transmission Braking Effect."

Consequence:

Failure to display the gear position may result in a vehicle rollaway if the parking brake is not engaged, increasing the risk of a crash.

Remedy:

Dealers will update the brake control unit software, free of charge. Owner notification letters are expected to be mailed April 25, 2025. Owners may contact Volkswagen customer service at 1-800-893-5298 or Audi customer service at 1-800-253-2834. Volkswagen's number for this recall is 97H3. Audi's number for this recall is 454R.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 888-327-4236 (TTY 888-275-9171) or go to nhtsa.gov.

We have received Volkswagen's proposed owner notification letter and it is approved for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Volkswagen Group of America, Inc.'s contact for this recall will be Dusty Gardner who may be reached by email at dusty.gardner@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement