



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 26, 2025

Mr. Keith Fisher
Compliance Engineer
Forest River Bus, LLC
2367 Century Drive
Goshen, IN 46528

NEF-107KL
25V-113

Subject: Emergency Exit Window Handle May Not Be Visible

Dear Mr. Fisher:

This letter serves to acknowledge Forest River Bus, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

Forest River Bus/STARCRAFT ALLSTAR/2024

Mfr's Report Date: February 21, 2025

NHTSA Campaign Number: 25V-113

Components:

STRUCTURE:EMERGENCY:ESCAPE/EGRESS/EXIT

Potential Number of Units Affected: 41

Problem Description:

Forest River Bus, LLC (Forest River Bus) is recalling certain 2024 Starcraft Allstar Transit buses. The handle for the emergency exit window may not be visible to someone standing in the aisle, which can delay passengers from exiting in the event of an emergency.

Consequence:

A delay in exiting the vehicle during an emergency increases the risk of injury.

Remedy:

Dealers will replace the bottom handle windows with side handle windows, free of charge. Owner notification letters are expected to be mailed April 2, 2025. Owners may contact Forest River Bus customer service at 800-348-7440. Forest River Bus's number for this recall is 05-1896.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 888-327-4236 (TTY 888-275-9171) or go to [nhtsa.gov](https://www.nhtsa.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Forest River Bus, LLC's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement