



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 21, 2025

Rohit Patel
Maserati North America, Inc.
One Chrysler Drive
Auburn Hills, MI 48326

NEF-107DM
25V-098

Subject: Rearview Camera Image May Not Display/FMVSS 111

Dear Rohit Patel:

This letter serves to acknowledge Maserati North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MASERATI/GHIBLI/2021-2024
MASERATI/GRANCABRIO/2024
MASERATI/GRANTURISMO/2024
MASERATI/GRECALE/2023-2024
MASERATI/LEVANTE/2021-2024
MASERATI/MC20/2022-2025
MASERATI/MC20 CIELO/2023-2025
MASERATI/QUATTROPORTE/2021-2024

Mfr's Report Date: February 20, 2025

NHTSA Campaign Number: 25V-098

Components:

BACK OVER PREVENTION:SOFTWARE

Potential Number of Units Affected: 27,354

Problem Description:

Maserati North America, Inc. (Maserati) is recalling certain 2023-2024 Grecale, 2023-2025 MC20 Cielo, 2024 Granturismo, GranCabrio, 2021-2024 Levante, Ghibli, Quattroporte, and 2022-2025 MC 20 vehicles. The radio software may prevent the rearview image from displaying. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 111, "Rear Visibility."

Consequence:

A rearview camera image that does not display decreases the driver's visibility, increasing the risk of a crash.

Remedy:

The radio software will be updated over-the-air (OTA) or by a dealer, free of charge. Owner notification letters are expected to be mailed March 21, 2025. Owners may contact Maserati customer service at 877-696-2737. Maserati's number for this recall is 740.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 888-327-4236 (TTY 888-275-9171) or go to nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Maserati North America, Inc.'s contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement