



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 18, 2025

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-107DG
25V-080

Subject: High-Voltage Battery May Overheat and Cause Fire

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/Q5/2023

Mfr's Report Date: February 12, 2025

NHTSA Campaign Number: 25V-080

Components:

ELECTRICAL SYSTEM:PROPULSION SYSTEM:TRACTION BATTERY

Potential Number of Units Affected: 2,616

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2023 Audi Q5 PHEV vehicles. The high-voltage battery may overheat.

Consequence:

A high-voltage battery that overheats increases the risk of a fire.

Remedy:

Dealers will install advanced diagnostic software as the final remedy, anticipated to be available in the second quarter of 2025. Volkswagen will monitor available online vehicle data and contact owners as necessary, to advise them not to charge the vehicle until the battery can be replaced. For vehicles in which online data is unavailable, owners are advised not to charge their batteries until the final remedy becomes available. Repairs will be performed free of charge. Interim letters notifying owners of the safety risk are expected to be mailed April 11, 2025. A second notice will be sent once the final remedy is available. Owners may contact Audi customer service at 1-800-253-2834. Volkswagen's number for this recall is 93AA. This recall expands previous NHTSA recall number 24V-898.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9153) or go to [nhtsa.gov](https://www.nhtsa.gov).



We have received your proposed owner notification letter and approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Volkswagen Group of America, Inc.'s contact for this recall will be Dusty Gardner who may be reached by email at dusty.gardner@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement