



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 6, 2025

Mr. Troy Niswonger  
Compliance Manager  
Highland Ridge RV  
955 Tuscany Drive  
Shipshewana, IN 46565

NEF-107KL  
25V-054

**Subject:** Incorrect Tire Size on Certification Label

Dear Mr. Niswonger:

This letter serves to acknowledge Highland Ridge RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HIGHLAND RIDGE FW/OPEN RANGE 3X/2025

**Mfr's Report Date:** February 4, 2025

**NHTSA Campaign Number:** 25V-054

**Components:**

EQUIPMENT:OTHER:LABELS

**Potential Number of Units Affected:** 89

**Problem Description:**

Highland Ridge RV (Highland Ridge) is recalling certain 2025 Highland Ridge Open Range 3X fifth-wheel travel trailers. The tire size listed on the vehicle certification label is incorrect. As such, these vehicles fail to comply with the requirements of 49 CFR Part 567, "Certification."

**Consequence:**

Incorrect tire information may result in the wrong tires being installed, increasing the risk of a crash.

**Remedy:**

Dealers will install new labels, free of charge. Owner notification letters are expected to be mailed February 28, 2025. Owners may contact Highland Ridge customer service at 1-800-283-8267. Highland Ridge's number for this recall is 9904618.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to [nhtsa.gov](https://www.nhtsa.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Highland Ridge RV's contact for this recall will be Kristin Lepper who may be reached by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement