



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 4, 2025

Chris Deakins  
Service & Warranty  
Roadtrek Inc.  
20 Tyler Street  
Cambridge N1T0E4

NEF-107KL  
25V-051

**Subject:** Incorrect Weight on OCCC and GVWR Labels

Dear Chris Deakins:

This letter serves to acknowledge Roadtrek Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ROADTREK/WESTFALIA WAVE/2023-2025

**Mfr's Report Date:** January 31, 2025

**NHTSA Campaign Number:** 25V-051

**Components:**

EQUIPMENT:OTHER:LABELS

**Potential Number of Units Affected:** 31

**Problem Description:**

Roadtrek Inc. (Roadtrek) is recalling certain 2023-2025 Westfalia Wave Pop Top vans. The Occupant and Cargo Carrying Capacity (OCCC) and Gross Vehicle Weight Rating (GVWR) labels list the incorrect weight.

**Consequence:**

Referencing an incorrect label may lead to unintentionally overloading the vehicle, increasing the risk of a crash.

**Remedy:**

Dealers will replace the labels, free of charge. Owner notification letters are expected to be mailed February 21, 2025. Owners may contact Roadtrek customer service at 1-888-762-3873. Roadtrek's number for this recall is 2025-01.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to [nhtsa.gov](https://www.nhtsa.gov).

**Please ensure the following requirements are met:**

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury, or fire.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Roadtrek Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement