

U.S. Department of Transportation

# National Highway Traffic Safety Administration

January 29, 2025

Mr. Nick Aplin
Subaru of America, Inc.
One Subaru Drive
Camden, NJ 08103

NEF-107DM 25V-033

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Incorrectly Manufactured Wheels

Dear Mr. Aplin:

This letter serves to acknowledge Subaru of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

SUBARU/FORESTER/2025

Mfr's Report Date: January 23, 2025

NHTSA Campaign Number: 25V-033

**Components:** WHEELS

**Potential Number of Units Affected:** 20.366

## **Problem Description:**

Subaru of America, Inc. (Subaru) is recalling certain 2025 Forester vehicles equipped with 18" aluminum alloy wheels. The wheels may have been manufactured with an incorrectly specified lug seat surface, which can result in the wheel being improperly attached and cause a loss of vehicle stability.

### **Consequence:**

A loss of vehicle stability increases the risk of a crash.

## Remedy:

Dealers will inspect and replace the wheels, as necessary, free of charge. Owner notification letters are expected to be mailed March 24, 2025. Owners may contact Subaru customer service at 1-844-373-6614. Subaru's number for this recall is WRB-25.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Subaru of America, Inc.'s contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely.

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

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