

U.S. Department of Transportation

National Highway Traffic Safety Administration

January 28, 2025

Michelle Jongkind Honda (American Honda Motor Co.) 1919 Torrance Blvd. Torrance, CA 90501 **G**

1200 New Jersey Avenue SE Washington, DC 20590

NEF-107DC 25V-031

Subject: Engine Stall from Software Error

Dear Michelle Jongkind:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ACURA/MDX TYPE S/2022-2025 ACURA/TLX TYPE S/2021-2025 HONDA/PILOT/2023-2025

Mfr's Report Date: January 23, 2025

NHTSA Campaign Number: 25V-031

Components:

ELECTRICAL SYSTEM:SOFTWARE FUEL SYSTEM, GASOLINE:FUEL INJECTION SYSTEM

Potential Number of Units Affected: 294,612

Problem Description:

Honda (American Honda Motor Co.) is recalling certain 2022-2025 Acura MDX Type-S, 2023-2025 Honda Pilot, and 2021-2025 Acura TLX Type-S vehicles. A software error in the fuel injection electronic control unit (FI-ECU) may cause an engine stall or a loss of power.

Consequence:

An engine stall or loss of power can increase the risk of a crash or injury.

Remedy:

Dealers will reprogram the FI-ECU software, free of charge. Owner notification letters are expected to be mailed March 17, 2025. Owners may contact Honda's customer service at 1-888-234-2138. Honda's numbers for this recall are EL1 and AL0.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to nhtsa.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Honda (American Honda Motor Co.)'s contact for this recall will be Debora Crews who may be reached by email at debora.crews@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

